



Haki TV Users Policy

About Haki TV

Haki TV is a registered online TV which strives to empower, educate and build the capacity of community members on legal and human rights. It was established in January 2019 by the Legal and Human Rights Centre and received a license for online content services from Tanzania Communications Regulatory Authority on July 4, 2019.

Haki TV Users Policy

The objective of Haki TV users policy is to ensure that consumers of Haki TV content are informed about the objectives of the Haki TV and protected from inaccurate, unfair and harmful information as provided under regulation number 5 of THE ELECTRONIC AND POSTAL COMMUNICATIONS (ONLINE CONTENT) REGULATIONS, 2018. This policy specifically responds to regulation 5 (1) (d) which requires an online content provider to establish and make available online safe use policy or guideline.

Haki TV users policy does not respond to the online content regulations alone but also it is inspired by the core values enshrined by the Legal and Human Rights Centre (the owner of Haki TV) including transparency, voluntarism and diversity. The policy also reflect YouTube content guideline and policies.

As Haki TV strives to deliver legal and human rights education to the public it is also committed to ensuring that the content disseminated and feedback from the public is safe by doing the following:

Seek Informed Consent from Sources and Viewers

Haki TV shall in process of gathering information for the production of its programs seek consent from the sources of information unless the information is of high public interest and the targeted source is not willing to disclose. During dissemination of the content, Haki TV shall in process of dissemination, inform its audience if there is any sensitive information that may require their (audience) choice to view or not to view.

Consider Cultural Diversity of the General Public

The content produced by Haki TV shall simply be cultural sensitive which means it shall consider trends and cultural differences and similarities of its audience and avoid generic language and descriptions which may be offensive and harmful to individuals and their held beliefs.

Filter Prohibited Content

Haki TV shall make use of moderation tools to avoid exposing its audience from fraudulent, nudity or sexual, cyberbullying, illegal items and any other harmful content prohibited by the law. Haki TV shall also filter harmful comments from the audience and responsibly remove prohibited content as described by the law.

Protect Privacy of Sources

Haki TV understands that the content related to human rights and other socio-economic and political issues can be sensitive to the extent that sources may not be comfortable to disclose their identity. To guarantee protection to privacy, Haki TV shall consider non-disclosure of sources names unless required by the laws regarding disclosure.

Double-check and Verify information

Haki TV shall consider accuracy, truth, fairness and objectivity of the information that forms the content to be disseminated. Haki TV shall take the initiative to research, inquire and double-check information before dissemination.

Extra protection to Minors

Haki TV shall ensure maximum protection of children especially children who are victims of human rights violations. Haki TV shall strive to engage children in programs that protect and promote the best interest of the child as opposed to programs that exploit children. Haki TV shall seek consent from parents or guardians before involving children in its programs. Comments and views which are harmful to children shall not be allowed in Haki TV content and Haki TV shall immediately remove content and block users and or subscribers who abuse children.

Be accountable to Sources, Users and Regulatory Authorities

Haki TV shall take responsibility to rectify misreported information, to remove prohibited information and to apologize users and sources whenever necessary.

General Requirement to Haki TV Users

Haki TV user and/or subscriber is ought to agree to this policy upon subscribing, making use of the content and commenting on Haki TV content. User and/or subscriber shall observe this policy as required by YouTube Community Guidelines and THE ELECTRONIC AND POSTAL COMMUNICATIONS (ONLINE CONTENT) REGULATIONS, 2018. Failure to observe this Haki TV will block and/or remove comments by subscriber or user.